



Arizona Public Employers Health Pool
 333 East Osborn Road, Suite 300
 Phoenix, Arizona 85012
 800.718.8328
 www.apehp.org

JULY 2016

Health

bulletin

WELCOME new members

- Desert Hills Fire District
- Central Arizona Fire & Medical Authority
- Copper Canyon Fire & Medical Authority
- The Town of Cave Creek

There are changes for the plan year starting July 1, 2016!

Below is a brief summary of those changes.
 (Note: Benefits offered may vary by member.)

CVS/Caremark is the new pharmacy benefit manager. If you utilize the mail order program, starting July 1, 2016 you will need a new prescription from your doctor to transfer to the Caremark Mail Service Pharmacy, even if your current prescription has not expired.

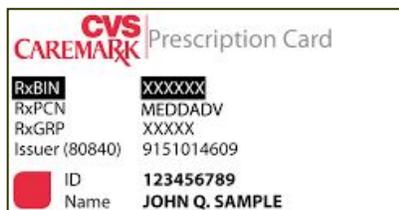
If you have questions regarding your coverage with CVS, please call the customer care support line at (855) 248-3447.

Client Code: 0244

RXBIN: 004336

RXPCN: ADV

RXGRP: RX0244



Identification cards. A new identification card has been issued for medical/prescription drug coverage for the new plan year.

Important: Please do not destroy your current ID card until you have received the new card. If you have not received a new medical card please call AmeriBen at (866) 955-1485.

Don't forget that deductibles reset July 1.

*Please note:
 We will no longer be the hosting monthly quizzes.
 Thank you!*

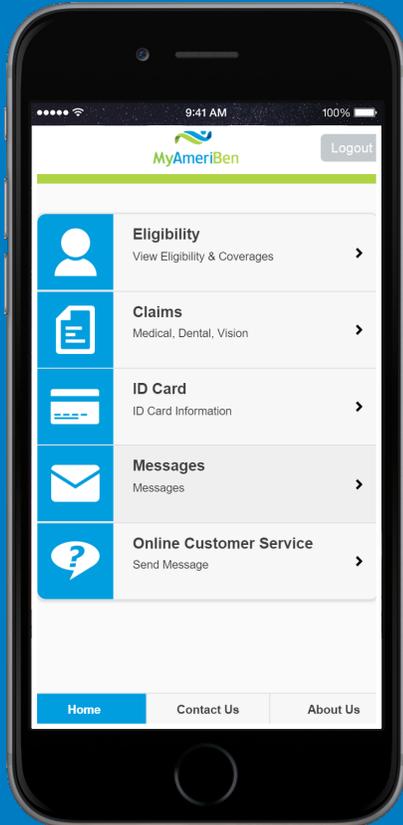
PLAN DOCUMENT

The plan document describing your medical benefits is available to view and print on our website at <http://www.apehp.org>. Additionally, the Summary of Benefits and Coverage (SBC) for each medical plan option is available at this website to view and print. If you cannot access these documents electronically and would like a paper copy mailed to you free of charge, please contact your member advocate at (800) 718-8328.

JULY IS JUVENILE ARTHRITIS AWARENESS MONTH



MyAmeriBen Mobile



- Mobile access to your claims & eligibility information
- Electronic ID cards are available to members
- Regularly updated deductible and accumulator totals
- Express Requests for member inquiries
- iOS and Android compatible



Integrated eligibility and claims data means your members always have the most up-to-date information.



ID Cards are now available electronically. Members can e-mail their electronic ID card directly to providers.



Create an account either online or on-the-go. Members can access their account using the same credentials on their PC and mobile devices.



Use your smart phone's camera to instantly upload images of your relevant claims documents.



Client specific toll-free phone numbers and communication information will be available at members' fingertips.



Questions? Use the convenient "Express Request" to send inquiries to our Online Support Specialists.

