



Arizona Public Employers Health Pool
 333 East Osborn Road, Suite 300
 Phoenix, Arizona 85012
 800.718.8328
 www.apehp.org

AUGUST 2016

Health

bulletin

Plan year changes beginning July 1, 2016...

Below is a brief summary of those changes.
 (Note: Benefits offered may vary by member.)

CVS/Caremark is the new pharmacy benefit manager. If you utilize the mail order program, beginning July 1, 2016 you will need a new prescription from your doctor to transfer to the Caremark Mail Service Pharmacy, even if your current prescription has not expired.

If you have questions regarding your coverage with CVS, please call the customer care support line at (855) 248-3447.

Client Code: 0244

RXBIN: 004336

RXPCN: ADV

RXGRP: RX0244

Identification cards. A new identification card has been issued for medical/prescription drug coverage for the new plan year.

Important: Please do not destroy your current ID card until you have received the new card. If you have not received a new medical card, please call AmeriBen at (866) 955-1485.

Don't forget that deductibles reset on July 1.

DID YOU
KNOW



Smoking/tobacco cessation products (prescription products) are payable at no cost at a retail pharmacy with a physician prescription.

FDA-approved tobacco cessation drugs (including both prescription and over-the-counter medications) are payable under the plan's Prescription Drug Program, up to two 90-day courses of treatment per year, which applies to all products. No precertification or prior authorization is required.

If you have questions, please contact CVS at (855) 248-3447.



PLAN DOCUMENT

The plan document describing your medical benefits is available to view and print on our website at <http://www.apehp.org>. Additionally, the Summary of Benefits and Coverage (SBC) for each medical plan option is available at this website to view and print.

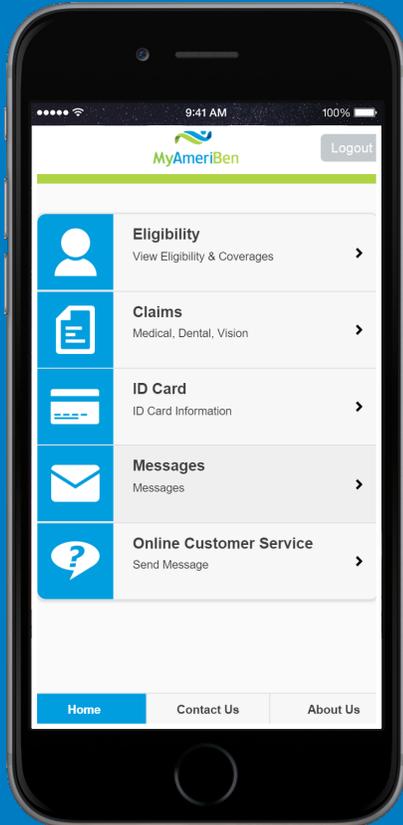
If you cannot access these documents electronically and would like a paper copy mailed to you free of charge, please contact your member advocate at (800) 718-8328.



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MyAmeriBen Mobile



- **Mobile access to your claims & eligibility information**
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Integrated eligibility and claims data means your members always have the most up-to-date information.



ID Cards are now available electronically. Members can e-mail their electronic ID card directly to providers.



Create an account either online or on-the-go. Members can access their account using the same credentials on their PC and mobile devices.



Use your smart phone's camera to instantly upload images of your relevant claims documents.



Client specific toll-free phone numbers and communication information will be available at members' fingertips.



Questions? Use the convenient "Express Request" to send inquiries to our Online Support Specialists.



Download the **CVS/caremark Mobile App**

Believe how easy it is!
THOUSANDS
of users are already
managing on the go!

Just about everything you need for managing your medicine can be done from our mobile app. One quick download is all it will take to make this the go-to app on your phone.



Pre Sign-in Features:

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Quickly identify your pills by entering the imprint, color or shape.

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CHECK DRUG COSTS

