



Job Description
Minimum Wage: \$8.05/hr.

Rock Climbing Wall Attendant (Part-time)

DEFINITION: Under direction from the Fitness Center Supervisor, the Recreation Center Program Supervisor and the Recreation Manager, the Rock Climbing Wall Attendant will assist and support rock wall patrons. Attendant will also train patrons as well as other rock wall employees in the use of the wall. May perform other duties as assigned.

CLASSIFICATION: This is a part-time, hourly position with no benefits.

ESSENTIAL FUNCTIONS: Essential functions, as defined under the Americans with Disabilities Act, may include the following tasks, knowledge, skills and other characteristics. This list is ILLUSTRATIVE ONLY, and is not a comprehensive listing of all functions and tasks performed by incumbents of this classification.

TASKS:

- Support and assist all Rock Wall patrons as needed.
- Substitute as needed for other wall attendants.
- Participate in Rock Wall meetings and training sessions.
- Provide guest services, open and close the Rock Wall, clean, book and conduct orientations, and answer the phone.
- Complete deep cleaning and basic maintenance to the equipment as needed. Each staff person is expected to provide a clean, safe fitness center on a daily basis. Cleaning takes a team effort.
- Follow the established emergency action plan procedures, as required.
- Use rescue equipment properly (as necessary) to insure safety.
- Complete accident/incident forms and submit within 24 hours.

Accident Prevention

- Make sure all areas surrounding Rock Wall are clear of obstructions. Return all equipment to the proper location immediately after use.
- Prompt all patrons to partially climb the wall and descend. This will acclimate the patron to the manual belay system.
- Enforce Fitness Center rules at all times.

Additional Responsibilities:

- Review the Daily Log from the previous shift to become familiar with issues or concerns.
- Always be prepared to open and close the Rock Wall at posted times.
- Conduct a daily inspection of the area and equipment before opening. Any deficiencies must be corrected immediately or placed off limits to patrons.
- Fill out all necessary paperwork and checklists on a daily basis.
- Promote positive public relations through personal contact with the public.
- Be responsible for all equipment and supplies.
- Report all major maintenance and supply needs to the appropriate staff.

Rock Climbing Wall Attendant (Part-time) - Continued

- Notify the Fitness Center Supervisor and management of all emergencies, unscheduled closings, complaints or incidents, and discipline problems.
- Submit ideas or recommendations for special programs or improvements.
- Refer all media requests to the Manager or designated staff person.

HOURS: Must be able to work split shifts, weekdays, weekends and/or evenings as assigned.