



Cottonwood Police Department

Honor, Dedication, & Integrity



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FOR IMMEDIATE RELEASE

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April 1, 2016

National 9-1-1 Education Month Prepares Americans for Emergencies

[Cottonwood, AZ] – This April 1-30, national public safety organizations and the wireless industry will conduct outreach to the community to ensure the public is ready to access help during emergencies during National 9-1-1 Education month.

The National 9-1-1 Education Coalition, an alliance of organizations committed to collecting and promoting 9-1-1 public education resources, has created a clearinghouse for free 9-1-1 public education materials, available now at www.know911.org. A variety of resources are available to support both the “9-1-1: the Number to Know” campaign and education themes including:

Know Your Location: Wireless calls to 9-1-1 provide location information, but 9-1-1 call takers may need more specific information. Be prepared to provide detailed information on where you are so that help can get to you as quickly as possible.

Stay Calm and Don’t Hang Up: Until you are instructed to do otherwise, stay on the line so you can provide any necessary information or assistance to the 9-1-1 call taker. Even if you accidentally call 9-1-1, don’t hang up. Inform the call taker that you dialed accidentally and that there is no emergency.

The City of Cottonwood and the Cottonwood Public Safety Communications Center will join millions of their peers across the country during the month of April to celebrate April as National 9-1-1 Education Month on April 6, 2016 at Mingus Union High School. From 1:50 pm – 3:30 pm, Cottonwood Public Safety 9-1-1 Dispatchers will be available during the SciTech Festival to provide 9-1-1 educational materials and answer any questions related to public safety communications.

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